

SERVICE APPLICATION:

Application for service must be made in person at the Village Clerk's office. In accordance with Red Flag Rules, two forms of identification are required for registration and one must be a photo ID. A meter deposit of \$150 for electric service and \$100 for water service is required from all renters.

UTILITY CHARGES:

Electric and water meters are read electronically and billed monthly. Sewer charges are based upon water usage and are also billed monthly. All customers are charged a monthly \$10 water debt service fee for the Village's new well and water treatment plant. All users of the water system are charged a monthly \$12.50 storm sewer debt fee for the separation of the Village's combined sewer system. Utility bills are mailed early in the month. If you have not received your bill by the 10th, please call the Clerk's office. Payments are due by the close of business on the due date shown on the bill. Payments received after the close of business on the due date are considered late and will be penalized. Delinquent accounts will receive service disconnection notices. Failure to pay by the notice deadline will result in the disconnection of utility service and a fee will be charged for reconnection: \$50.00 during working hours or \$100.00 after working hours. We offer automatic debit from checking or savings accounts and accept debit cards, credit cards and echecks through our website.

TRASH:

The Village's waste contractor, Illinois Valley Waste Services (IVWS) will collect residential trash every Friday. During a week in which a holiday falls before or on our normal collection day of Friday, the day of service will be delayed until Saturday. The holidays observed are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Please have your trash out by 5:00am on collection day. Each residence is charged a \$12.00 monthly fee for trash & recycling service.

RECYCLING:

IVWS will collect an unlimited amount of recyclable materials weekly from each residence in accordance with the following guidelines: All materials can be placed in a 32-gallon or less container clearly marked RECYCLING. Sorting recyclable materials is not required. Please rinse out and clean recyclable containers before placing them for collection. Remove caps and place them in your recycling bin separately. Often these are made from different plastics and will need to be processed differently. The following plastics are recyclables: #1 PETE (clear and green plastic resin) – soda,

water & flavored beverage bottles; #2 HDPE (clear or colored plastic resin) – milk or juice jugs, detergent & fabric softener containers; #3 PVC or vinyl – health & beauty aid products, household cleaners, narrow neck containers only; #4 LDPE Grocery containers – margarine tubs, frozen dessert cups, 6 & 12 pack rings; #5 PP Grocery Containers – Yogurt cups and narrow neck syrup and ketchup bottles; #7 Plastic Resin – such as kitty litter containers, 5-gallon size maximum, please remove metal handles. Other recyclable containers include aluminum & steel cans, aluminum foil, pie plates, decorative tins, empty aerosol cans, aseptic packaging & gable top containers (paperboard milk & juice cartons), glass bottles and jars (clear, brown or green). Recyclable paper includes kraft brown paper bags, newspapers (plastic sleeves removed), magazines, catalogs, cardboard (no waxed cardboard), chipboard (cereal, cake and food mix boxes), shoe boxes, junk mail (no plastic cards, stick on labels or unused stamps), paperback books (no hard cover), office, computer & notebook paper (no metal clips, spirals or binders), gift wrap paper, flyers, cards, windowed envelopes and telephone books. Please note: items that have food contamination such as a pizza box with cheese on it, are not recyclable. Items not recyclable are: motor oil, insecticide, herbicide or hazardous chemical containers, even if rinsed and cleaned; plastic grocery or store bags – most grocery stores have boxes where these can be recycled; plastic film (plastic sheets, tarps or wrap); #6 – Expanded foam or clear polystyrene – this includes the foam inserts that are inside a box to protect electronics, CD cases and clear plastic cutlery; window glass; dinnerware and ceramics.

BULK ITEMS:

The waste contractor will collect one bulk item per week from each residence. Examples of bulk items that will be collected include, but are not limited to: sofas, recliner chairs, tables, box springs, mattresses, dressers, toilets and windows. Bulk items not included are: appliances, construction and demolition debris, and any item that contains or has contained PCB, mercury, CFC, HCFC refrigerant gas and any item containing a hazardous material. Collection of more than one item per week and items not within the definition of bulk items shall be an additional expense to the resident at prevailing rates. The weekly large item pickup replaces the Village's annual Cleanup Day.

ELECTRONIC ITEMS:

Effective January 1, 2012, the Illinois EPA has banned the landfill disposal of the following electronic items: televisions, monitors, printers, computers (including tablet computers), electronic keyboards, facsimile machines, video cassette recorders, portable digital music players, digital video disc players, video game consoles, small scale servers, scanners, electronic mice, digital converter boxes, cable receivers, satellite receivers and digital video disc recorders.

YARD WASTE:

IVWS is offering Ladd residents the option of collecting yard waste under the following terms: any household wishing to utilize the yard waste option must pay a \$10.00 sign-up fee to IVWS on or before March 30th of each year. Any household that signs up on or before March 30th of each year and pays the \$10.00 fee will be allowed to place an unlimited amount of yard waste at the curb in biodegradable bags from May through November. Each bag must have a yard waste sticker attached. Small amounts of twigs and brush must be bundled three feet by three feet with a sticker attached. Yard waste stickers will cost \$2.00 per sticker and are available at the Village Clerk's office. To sign up for yard waste service, please contact: Illinois Valley Waste Services, Inc., PO Box 407, Princeton IL 61356, phone (866) 875-2293 or <http://illinoisvalleywasteservices.com>.

BURNING:

Outdoor burning of landscape waste is allowed from 8:00 am – 6:00 pm, Monday through Saturday. No burning is allowed on Sunday except for leaf burning from September 15 through November 15 only. Leaf burning is not allowed on Village manholes, streets, sidewalks, alleys or other paved areas.

DOG TAGS:

Village dog tags are required for all dogs within the Village limits. Tags are \$2 per dog each year and are valid through December 31st. New tags are available each January in the Clerk's office. This tag is in addition to the Bureau County rabies tag. Dogs are not allowed to run at-large in the Village.

NEWS ALERTS:

Residents can receive text and email alerts of pertinent Village information such as water shut-offs, boil orders, etc. Visit the New-Tribune's [website](#) to opt-in.

Dial 911 for emergencies